



## PICKUPS

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We want your recycling to be simple, efficient and transparent. Part of this is the ability to order pickups digitally. Avoid phone queues and opening hours, you can easily book your pickups at your convenience in the **Order pickup** section of our customer portal.

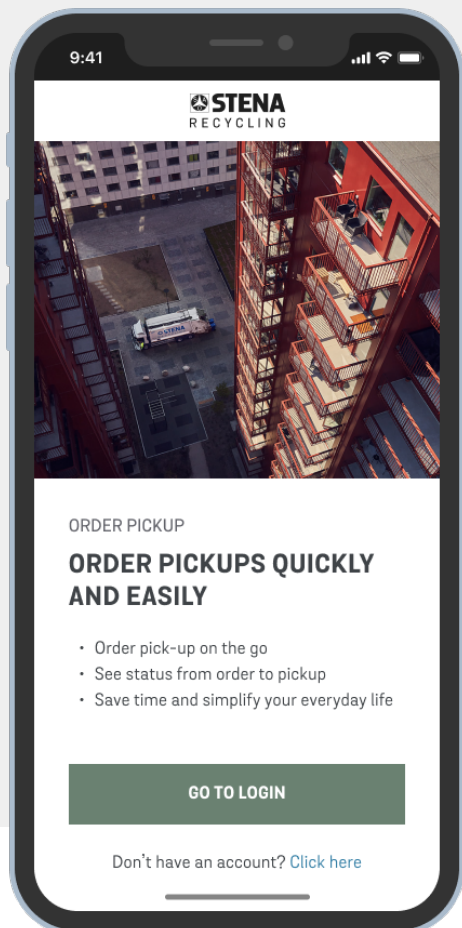
Keep track and follow the status of all orders that you have placed in our **Previous orders** section.

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It starts here.

# PLACE ORDERS FROM YOUR PHONE

A NEW AND EASIER WAY TO ORDER PICKUP



## GET STARTED

Scan the QR code with your phone or open the link below to access the login.




<https://orderpickup.stenarecycling.com>

## ADD THE APP TO YOUR HOMESCREEN



### APPLE IOS

1. Open the link in **Safari**
2. Click on the  icon
3. Choose **Add to Home Screen**



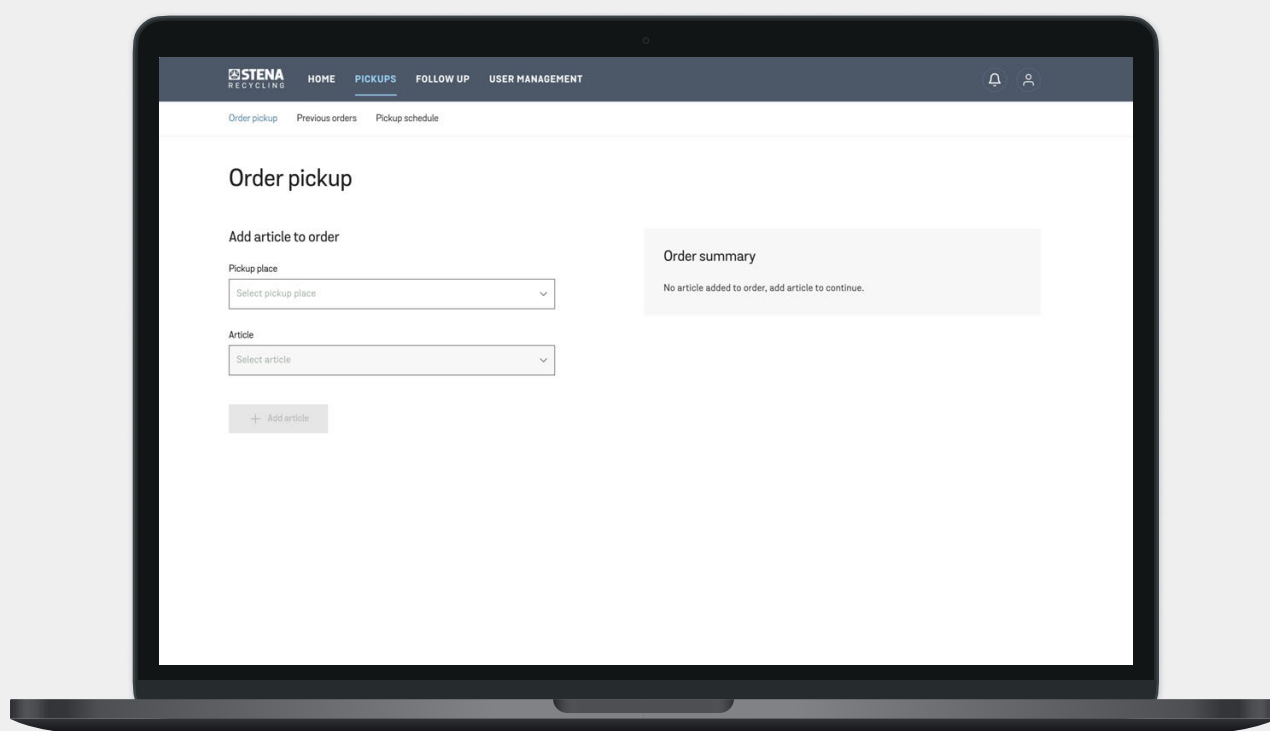
### ANDROID

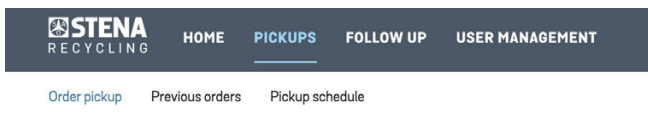
1. Open the link in **Chrome**
2. Choose **Lägg till Order Pickup på startskärmen** längst ner i rutan.

It starts here.

# GUIDE

## PICKUPS - PLACE AN ORDER





## 1. SELECT ORDER PICKUP

Select **Order pickup** in the sub menu of **Pickups**.

### Order pickup

#### Add article to order

Pickup place



### Order pickup

#### Add article to order

Pickup place

Article

Container

[+ Add article](#)

#### Order summary

No article added to order, add article to continue.

## 2. ADD ARTICLE

- Select the pickup place (if you have more than one)
- Select the article you need pickup for
- If you have more than one container for that article, select the relevant one
- If needed, leave a message in the comment section
- Click **Add article**



### Order pickup

#### Add article to order

Pickup place

Article

Container

[+ Add article to order](#)

#### Order summary

Ikea Svenska Försäljnings AB / STO - Malmö 445  
 Malmö, Dragsåttan 8-11(01052042)

- |   |                     |  |  |
|---|---------------------|--|--|
| 1 | Metall P            |  |  |
| 2 | Blybatterier, truck |  |  |

Ikea Svenska AB, Torshäls - Hus 3 SHED/CC410 DC008  
 Torshäls, Dragsåttan (031166)

- |   |                       |  |  |
|---|-----------------------|--|--|
| 2 | Akkumulatorer UN 2794 |  |  |
| 1 | Other services        |  |  |

[Submit order](#)

## 3. ORDER SUMMARY

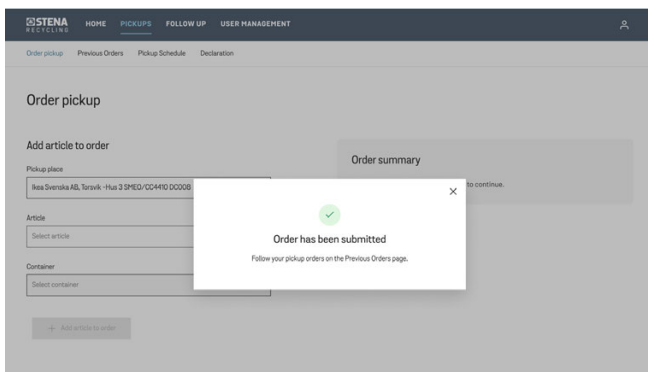
After adding an article it will appear in the order summary.

You can continue adding more articles to the order.

If you have more than one pickup place you can also add articles for different pickup places.

After adding all articles click **Submit order**

It starts here.



## 4. CONFIRMATION

After submitting the order a confirmation will appear.

Orders can then be checked on in the **Previous orders** page.

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It starts here.

## STYCKEGODS

Avfall som tidigare har kategoriserats som Styckegods, kan nu hittas tillsammans med alla andra artiklar i listan.

Efter att ha valt artikel, kommer man hitta alla valbara styckegodsbehållare kopplade till det valda hämtstället.

**OBS!** Vissa artiklar som har kopplad behållare i prisbilaga är också styckegods. Därför visas också styckegodsbehållare i slutet av listan på behållare.

## BESTÄLL ÖVRIGT

Tidigare tjänsten beställ övrigt kan nu också hittas i **artikellistan**.

Välj **Övrigt** i slutet av listan och beskriv ditt ärende i kommentarsfältet.