

QUALITY POLICY

In Stena Recycling we care for resources and provide first class waste management and circular solutions to our customers. Based on this and Stena's core values "*simplicity, reliability and development*", we develop our business, our employees and our customer solution – ***Together we create a sustainable tomorrow.***

Our goal is to optimize our customer's waste management, focus on keeping resources and materials in the system for as long as possible - we help our customers to reduce, reuse and recycle their waste in the journey towards 100 % circularity. We deliver recycled raw materials to our customers to be used for manufacturing of new products - in this way we complete the circle.

Our quality work shall meet the needs, requirements and expectations of both internal and external customers and stakeholders. As a minimum, we always follow our Code of Conduct, local laws and regulations, relevant standards and contract requirements.

All employees within Stena Recycling are contributing to create satisfied customers and we achieve our position as a leader in the recycling industry through **customer focus**, based on following key areas:

- We have a **process-oriented organization** with a strong local ownership of our efficient and effective processes.
- Our **employees are committed** and take responsibility for the quality of their work by being aware and engaged in their roles in our processes.
- We continuously develop the **right level of competence** by training and systematic learning based on our business needs.
- Our **management is committed** to set challenging quality goals. We lead and invest in new technologies to continuously improve recycling rates of different waste fractions and create quality assured raw materials and services.
- We take overall **responsibility** for our delivery by continuously improve our working methods, processes and tools to achieve maximum customer value.
- We all contribute to a **quality culture** by monitoring our performance against process objectives and by integrating quality into our daily work.

In Stena Recycling **we care**, that is why we place high demands on ourselves and on our suppliers, subcontractors, customers and other stakeholders.