

Updated 2025-04-24

## **SMI's Transport Commitment Requirements**

### **Permit**

It's the Carrier's responsibility to ensure that the contractor, hired to complete the transportation for Stena, is registered and have valid waste transportation permits in the concerned countries for the booking concerned.

### **Safety**

The driver must follow the safety rules that apply to Stena's facilities. Appropriate protective equipment must be worn. The driver will immediately be dismissed if the rules are not followed.

The same compliance to the safety rules applies at all Stena's customers. The driver must follow the rules and instructions required by the customer.

### **Drivers and Trucks**

- The trucks are required to be intact and clean upon arrival.
- The driver must be able to make himself understood in English, German or Scandinavian.
- The driver shall present with a pleasant attitude.
- The driver is responsible for ensuring that all documents that were submitted along the loading of the cargo accompany the entire transport and be handed over to the recipient.

### **The Carrier's Commitment**

The carrier must, after receiving an assignment:

- Confirm the assignment within 1 hour after receiving the order of transportation.
- Notification of loading must be made no later than 15:00 the day before loading.
- The carrier must, in addition to the loading date, notify the registration number and contractor as well as any additional information specified on the order of transportation.
- Confirmed loading- and delivery times must be followed.
- The vehicles must have the capacity to load the ordered weight/volume.
- Waiver of assignment or delays must be notified to Stena ahead of time.

### **Stena's Commitment**

- Orders of transport must be sent at least 3 days before the last loading day.
- Spot requests may occur. Upon acceptance, this transport commitment applies.
- The order of transportation must be complete with all information regarding the assignment.
- The carrier's notification must be confirmed within 1 hour. Notifications received after 16:00 may not be confirmed until the following day.
- Changes to confirmed orders must be notified to the carrier as soon as possible.

Best regards,

**STENA METAL INTERNATIONAL AB**